

Tip sheet

Is integrated patient access for you?

Check the signs that it's time to re-evaluate how patients access your services. You might be able to benefit from next-gen technology to handle patients more efficiently, simplify their journey and optimize revenue.



How does your organization compare?

94%

of patients are willing to switch to providers with **online scheduling**

[Zipppia](#)

60%

of providers cite too much bureaucracy as **reason for burnout**

[Advisory.com](#)

\$150k

Average annual **revenue loss** from no-shows per practice

[Becker's ASC Review](#)

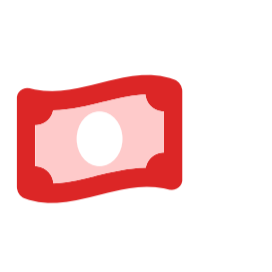
14k

One medical practice with multiple physicians can have 14,000 time slots go unfilled each year

[Becker's ASC Review](#)

Consequences of patient mismanagement

Patient mismanagement can gradually erode patient loyalty, staff satisfaction, and ultimately cripple the bottom line.



Lost revenue



Provider exodus



Poor unit economics



Regulatory risk



Overhead won't scale

Patient mismanagement symptoms

- ❗ Long wait times and patient complaints
- ❗ Patients going elsewhere
- ❗ Overbooking, underbooking, doublebooking
- ❗ Staff spending too much time scheduling
- ❗ No-shows and missed appointments
- ❗ Patients routed to the inappropriate specialist



Processes affected:

- ❌ Eligibility
- ❌ Check-in
- ❌ Documentation
- ❌ Consent
- ❌ Scheduling
- ❌ Appointment structure
- ❌ Triage
- ❌ Referrals

What is integrated patient access?

Next generation patient access solutions offer an uninterrupted patient experience pre- and post- visit, while reducing staff administrative burden



Patient scheduling



Calendar management



Patient intake



Patient communication



Telehealth

✔ Integrates with your EHR

✔ Simplifies your tech stack

Improved patient access means...

- ✔ More scheduling and communication channels
- ✔ Faster patient handling and navigation
- ✔ Balanced patient flow and calendar visibility



a win for Patients

Easily find the right care, at the right time, take ownership of their health

- 1 Self-schedule visit
- 2 See doctor virtually or on-site
- 3 Follow treatment path



a win for Providers

Efficiently fill schedule and easily access patient data at the point of care

- 1 Manage unique availability
- 2 Provide personalized care
- 3 Strengthen relationship with patients

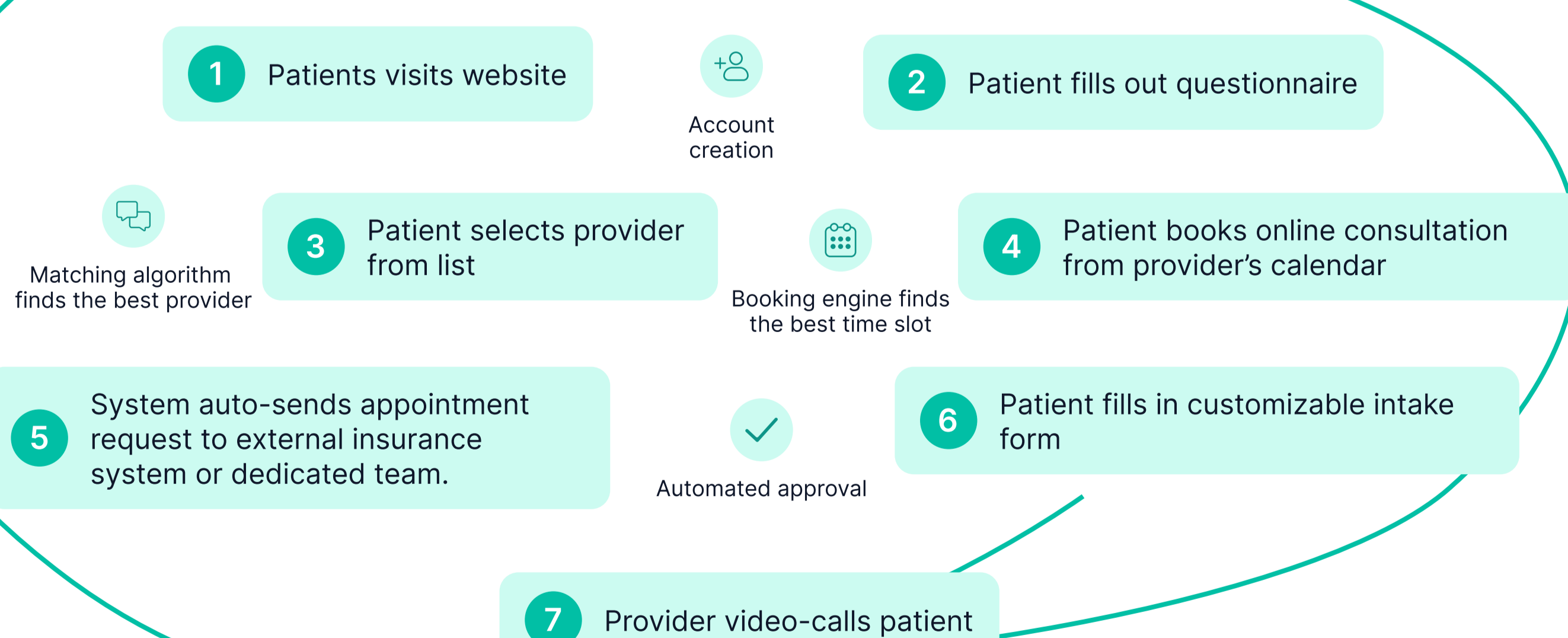


How it works

Capabilities

- ✔ 24/7 patient self-scheduling and intake
- ✔ 100% rule-based patient-provider matching
- ✔ Intelligent booking slot optimization engine

Workflows



= Process Efficiency

Increases in patient engagement

Online appointments 80% Increase of bookings by year 3	Organic traffic 60% Increase	New patients 65% Increase	Total bookings 24% Increase
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Next steps

Request Healee demo

Healee helps healthcare organizations efficiently manage complex provider schedules with a robust patient access solution that integrates with their EHR.

Book a demo today to learn more about how Healee can help your organization attract, engage and retain more patients, while simplifying operations, balancing workloads and growing profitability.

www.healee.com/en/demo