

## Improve quality of healthcare, increase patient satisfaction





### **Telemedicine Platform**

Healee is a telemedicine platform that helps hospitals easily launch virtual care and start providing online consultations. With Healee, hospitals achieve more efficient patient engagement, while eliminating some of the costs associated with face-to-face care.

Healee facilitates all aspects of patient-doctor communication. The platform helps hospital teams extend the reach of care and provide patients with flexibility and convenience.

#### **Happy Patients**

Create a safe and accessible healthcare environment for your current and new patients via phone, tablet, or desktop.

Healee offers a space where your patients can reach doctors for remote consultations, and get higher patient satisfaction from the comfort of their home or office.

Promote wellness and personal care with Healee, and help patients lead more fulfilled and healthier lives.



#### **Higher Revenue**

Embrace innovation and provide accessible care to your patients outside of the hospital. Telehealth enables you to provide medical services faster, without the cost of a face-to-face consultation, and hence receive higher revenue.

Not only will you have fewer cancellations and no-shows, but you will get an entirely new revenue stream.

#### **Low Readmission Rates**

Convenience is everything! Patients and their families can receive after-care instructions from your doctors via Healee and prevent further expensive, avoidable hospital stays. Doctors can respond to on-demand consultations even if their patients are at home, work, school, retirement home, etc.



#### **Patient Flow Tracking**

Healee allows you to oversee all aspects of the telemedicine traffic, and track revenue streams, to help you better manage even the busiest days.

Healee			Messages	Consultations Doctors	Ratings Pay
Messages Show all			Waiting answer 21 Not seen 8 Search doctor by name		
Today	DOCTOR	STATUS	PATIENT	LAST ACTION	
Today 18:26	Dr. Sara Smith Dermatology, Nuffield Health	Gat	Peter McDonald Male, 20	Video start	Details
Today 18:09	Dr. Ann Johnson Psychiatry	CONVERSATION	Jude Black Female, 25	Text message	Details
Today 18:08	Dr. Sara Smith Dermatology, Nuffield Health	CONVERSATION Gat	Victoria Nicol Female, 38	Text message	Details
Today 18:08	Dr. John Paulson Psychiatry	CONVERSATION NOT SEEN	Mario Victorio Male, 44	Video start	Details
Today 17:56	Dr. Michael Newton Physiotherapy, Kingsbridge P	CONVERSATION	Alex Bolton Female, 25	Video end	Details
Today 17:54	Dr. Nick Baker Neurology	CONVERSATION NOT SEEN	Lion Bold Male, 28	Text message	Details

#### Super-quick Onboarding

Onboarding with Healee is quick and easy. Within less than a day, we compile comprehensive profiles for both you and your team of doctors.

## Initial Training to Onboard the Team

Healee offers detailed onboarding training to help your team get up to speed with the platform as quickly as possible.

#### **Periodic Webinars**

Healee also holds periodic webinars to stay on top of all novelties in the platform. Experts from different fields share their knowledge and expertise to broaden the horizons of every specialist.

#### **Enhanced Online Presence**

We save you all the hassle associated with creating a new page for online consultations on your website. We set up unique Healee profiles for your team that you can post anywhere - social media, other web pages, etc.

We also create a dedicated Healee button to embed on your website so that new and current patients can start a telehealth consultation right away. No need for extra integration efforts, we provide you with everything you need.





#### **Detailed Dashboard Panel**

Via a dedicated dashboard panel, you can monitor all incoming online consultation requests, payments, and reviews from patients. We track all the data you need to make it easier for you to find niches for improvement and cost-efficiency.



#### **Features**

#### **Rich Communication Options**

Build stronger relationships with your patients by connecting with them via secure live HD video calls, audio calls, or chat. Telehealth often removes barriers that are sometimes observed with face-to-face consultations, like having anxious patients stressing about sharing their symptoms in front of the practitioner.

Doctors can send and receive audio and video messages, or use Healee's medical-grade speech recognition tool that allows dictating messages to patients.





#### **Easy Access to Patient Data**

Doctors have easy access to various data that patients can share - medical history, including vitals, past and present symptoms and conditions, medication regimens, static and dynamic medical images, lab results.

#### **Online booking service**

Healee helps you build your online schedule and enable patients to book appointments with doctors.

With Healee Appointments, our online booking service, patients can access your calendar and book online consultations or in-person visits. Doctors can set and edit their own schedules, and see all upcoming patient appointments in a virtual waiting room.



#### Comprehensive Payment Options

Healee enables hospitals to provide patients with a bundle of payment options – private payments, insurance reimbursement, copay models, and concierge/subscription models.

Patients can either pay directly or by prepaid vouchers distributed by insurers or employers. In addition, patients can buy subscription packages that you create, with a custom price, duration, and number of consultations included.





#### **Custom Branding**

As part of the Healee profile, we can apply the unique branding of each hospital on its Healee landing page, so that the hospital's distinct logo, colors, and brand identity are visible to patients.



#### **Dedicated Customer Support**

Our team of experts is here to assist you at any time. We make it a priority to be your partner in providing high-quality medical care.



Coming soon

For the convenience of your doctors, we offer group video and audio calls, so that doctors can hold multi-disciplinary meetings, to discuss complex cases, and exchange knowledge and expertise. In addition, doctors can also have group calls with a patient and their caregiver.





# Launch virtual care with Healee!

www.healee.com